



February 23, 2004

To whom it may concern:

Whatever your computer needs, Ron Ellis should be your first call.

I've known Ron for many years, mainly through his commitment to volunteer his time and energies to worthy charitable and civic groups throughout Sacramento.

When I was entering a new industry and needed help putting together a presentation/seminar, Ron was the person I contacted ...and he did not disappoint. I found him to be accessible, knowledgeable, flexible, and hard working. It was not unusual for me to receive emails from Ron at 2 AM. Most importantly, he had the patience to explain to me what he was doing and how the software worked. In the end I received not only a great seminar, but also enough training so I can modify the presentation without having to call-in an expert like Ron every time I need to add or drop a slide.

I would give him a very high recommendation. He can do the work for you. He can teach you how to do it. Or he can do both!

Sincerely,

A handwritten signature in cursive script that reads "Kelly Brothers".

Kelly Brothers  
Financial Consultant